Trico Treasury Center

QuickBooks[®] Web Connect

Instructions for transitioning to Tri Counties Bank

tri counties bank

Service With Solutions®

1-800-922-8742 | TriCountiesBank.com Member FDIC

Recommended Preparation

Back Up Your Data File

• For instructions to back up your data file, from within QuickBooks, choose the **Help** menu and use the **Search** bar available at the top. Search for **Back Up** and follow the instructions on screen. The first time you do a backup, QuickBooks will guide you through setting backup preferences.

Download the latest QuickBooks Update

• For instructions to download an update, from within QuickBooks, choose **Help** menu and use the **Search** bar available at the top. Search for **Update QuickBooks**, select **Check for QuickBooks Updates** and follow the instructions.

Before 1:30 PM on Friday, March 25, 2022

Step I: Connect to myVRB Online Banking for a final Download

- 1. Complete a final transaction download.
- 2. Complete a last transaction update before the change to get all of your transaction history up to date.
- 3. Accept all new transactions into the appropriate registers.

On or after Monday, March 28, 2022

Step II: Deactivate your account at Valley Republic Bank

- 1. Choose Banking.
- 2. Click on the account you'd like to disconnect, then click the **Pencil Icon**.
- 3. Click on Edit Account Info.
- 4. Check the box next to **Disconnect this Account on Save**.
- 5. Click Save and Close.
- 6. Repeat steps 2 6 for each account at Valley Republic Bank.

Step III: For Secure Browser, please send us a secure message to enable your account

- 1. From the top of the screen on any page within Trico Treasury Center, click **Messages**. Click **Compose** on the menu on the left. Select or enter the information below:
 - To = Treasury Management Support
 - **Subject** = Treasury Management Support
 - Message = Please add QuickBooks Web Express Connect to my accounts.
- 2. Click **Send** to send your request to our Treasury Support Team. Once received and processed, they will contact you to provide you your credentials.

Step IV: Activate your account(s) at Tri Counties Bank

- 1. Choose Banking.
- 2. In the upper right corner, click Add Account.
- 3. Enter *Tri Counties Bank* and click Find.
- 4. Click the link for *Tri Counties Bank (CA) Treasury Center*.
- 5. Type your Company ID, User ID and Password. Click Continue.
- 6. Ensure you associate the account for *Tri Counties Bank* to the appropriate account already listed under **Which accounts do you want to connect?** Choose the matching accounts in the drop-down menu.
- 7. After all accounts have been matched, click **Connect** and then click **Finish**.

Excluding Duplicate Transactions

- 1. Select **Banking** from the left column.
- 2. In the For Review section, click the checkboxes for the transactions you want to exclude.
- 3. Choose Batch Actions > Exclude Selected.

NOTE: If you accidentally exclude a transaction, you can include it again.

For any questions regarding navigation or processing in QuickBooks, please contact their support team directly. Visit <u>QuickBooks Learn and Support (intuit.com)</u>.

Treasury Center – Download

- 1. Login to Trico Treasury Center.
- 2. Select Account Information > Balance Reporting.
- 3. Click Create Report.
 - i. In Step 1, Enter a **Template Name** to save this report for future downloads, such as "QuickBooks".
 - ii. In Step 2, Select the account(s) you would like on the report.
 - iii. In Step 3, Select All Data Types (ALL).
 - iv. In Step 4, Choose the date range to include in the report.
 - v. In Step 5, you can choose an email or SMS* notification that new data for the report is available. *SMS Notification is available to all customers but requires set up. Please refer to the Treasury Management Transition Guide or contact Treasury Management Support at 1-877-895-7580, option 2.
 - vi. In Step 6, choose QuickBooks Web Connect. The type of file will default.
- 4. In the box at the bottom of the screen, you can enter a custom file name.
- 5. Click **Save Template** to save this report to use another time, or you can click **Download** to generate the report for one-time use with this criteria.
- 6. To generate the report after you've saved the template, click **Download** on the Balance Reporting screen.

Import to QuickBooks

- 1. In QuickBooks Online, choose Banking.
- 2. In the upper right corner, click File Upload.
- 3. Click Browse and select *Tri Counties Bank* Web Connect file from your computer.
- 4. Click Next.
- 5. In the drop-down menu, select the account where you'd like to upload the transactions.
- 6. When the download is finished click Let's go!
- 7. After your download finishes, click the **Review** tab to see what was downloaded.
- 8. Click **Next** and then click **Done**.
- 9. Repeat this step for each account that you have connected to *Tri Counties Bank.*

We would like to hear from you.

We want to ensure your transition to Tri Counties Bank goes smoothly. Please do not hesitate to contact us with questions or for assistance.

- Treasury Management Support: **1-877-895-7580**
- Visit TriCountiesBank.com/welcome for the latest conversion information and updates.