

How to Contact the Board of Directors

Shareholders and other interested parties who wish to communicate with the Company's non-management directors may direct correspondences to a particular director or to the non-management directors as a group as follows:

Send an e-mail to: ContactDirectors@tcbk.com

Send a letter to: Board of Directors
c/o Office of the President
Tri Counties Bank
63 Constitution Drive
Chico, CA 95973

The Office of the President reviews all communication directed to the Board and forwards such communication to the appropriate person or persons for response. The Company will not forward any advertising or solicitation, any mass mailings, or any incoherent, obscene or similarly inappropriate communication. Communication involving an ordinary business matter will not be forwarded to directors, unless deemed necessary.

Communications involving the following will be considered an ordinary business matter and will be forwarded to management to research and respond, if appropriate:

- personal or business accounts or transactions, including customer service issues
- resumes or other forms of job inquiries
- requests for information about the Company, including its products and services
- mailings intended to be sent to a large number of recipients, such as form letters, petition letters, and other forms of mass mailings that may involve a reputational risk to the Company
- grant or donation requests
- employment concerns or
- matters addressing other routine business practices of the Company