

We're here for you

Whether you have questions about your account or just need help with a transaction, we're here with real people ready to serve you. Contact us in the way that is most convenient for you.

Customer Service **1-800-922-8742**

Automated Service Available 24 hours a day, 7 days a week. You may speak with a banker Monday - Friday 7:00am - 8:00pm, Saturday 9:00am - 7:00pm, and Sunday 11:00am - 5:00pm

Tri Counties Bank Online **TriCountiesBank.com**

Para Español **1-800-922-8742**

Investment Services* **1-866-822-4753**

* Available Monday-Friday 8:00am - 5:00pm.

Securities offered by Tri Counties Investment Services through Raymond James Financial Services, Inc. Member FINRA/SIPC are:

- **Not deposits**
- **Not insured by the FDIC or any other government agency**
- **Not guaranteed by the bank**
- **Subject to risk, may lose value**

Tri Counties Bank (TCB) and Tri Counties Bank Investment Services are independent of Raymond James. Office of Supervisory Jurisdiction: 780 Mangrove Ave. Chico, CA 95926

Consumer Fee Schedule

Effective October 25, 2014



 **tri counties bank**

Service With Solutions™

E-ADV-1C (10/25/14)

Member FDIC, Equal Housing Lender 

ATM Access	
Tri Counties Bank ATM.....	no charge
Balance inquiry at another institution's ATM	\$1.00 each
Withdrawal at another institution's ATM	\$1.00 each
<i>(Other institutions may charge an additional fee for ATM use)</i>	
Account Closures	
Within first 90 days of account opening.....	\$10.00
Request received by mail	\$6.00
Within first 90 days of account opening and request received by mail	\$16.00
Due to excessive transactions on money market or savings account	no charge
Account Reconciliation	\$35.00 per hour
Cashier's Checks	\$6.00 per check
Replacement	\$12.00
Photocopy	\$5.00
Chargeback for Returned or Uncollectable Deposit Item	\$10.00 each
Checks	
Check Images	
Accessed from Online Banking	no charge
With periodic statement (imaged checks)	\$2.00 per statement cycle
Check Images handled by Banker	\$3.00 each
<i>(No charge for the first 3 copies per calendar month)</i>	
Check Cashing for non-customers	\$5.00 per check
Preprinted check orders	varies depending on style and quantity ordered
Temporary checks after account opening	\$1.00 each
<i>(No charge for the first 5 checks per month)</i>	
Collections, for paper checks drawn on or paid through another institution	
Domestic.....	\$15.00 plus actual shipping charges
International	\$30.00 plus actual shipping charges
Bond coupon redemption.....	\$15.00 plus actual shipping charges
Debit or ATM Card	
Card replacement	no charge
Expedited delivery of replacement card	actual shipping charges
Dormant Account Escheatment	no charge
Fax Machine Use (first page)	\$5.00
Each additional page.....	\$1.00
Foreign Currency Exchange (exchange rates quoted upon request)	
Sold to customer.....	1% of US Dollar value
Purchased from customer, less than \$300 (US Dollar value)	\$15.00
Purchased from customer, \$300 or more (US Dollar value).....	\$5.00
Legal Document Review for Power of Attorney not on Bank form	no charge
Legal Processes (attachments, levies, garnishments, etc.)	\$75.00 per item
Loan Payments via phone requested of Banker	\$5.00
<i>(Non-recurring payments from an account at another institution)</i>	
Online Services	
Mobile Banking access.....	no charge
Tri Counties Bank BillPay access.....	no charge
Optional services	
Overnight checks or expedited payment	\$15.00 each
Same day electronic payments	\$10.00 each
Popmoney® transactions	\$1.00 each
Transfers to another institution	\$2.00 each
Overdrafts	
Overdraft transfer from a linked deposit account.....	\$10.00 per transfer
Advance from Automatic Cash Reserve	\$5.00 per transfer
Overdraft items paid or returned (non-sufficient funds).....	\$29.50 each
Maximum daily overdraft fee (6 items paid or returned)	\$177.00
Research Requests	\$35.00 per hour
Statements	
Accessed from Online Banking	no charge
Reprints through Online Banking	no charge
Reprint handled by Banker.....	\$5.00
Reprints from 24 hour automated customer service.....	\$3.00
Undeliverable statement	no charge
Stop Payments	
Check or Cashier's Check.....	\$25.00 each
If amount or check number is missing	\$30.00 each
Target Balance Transfer or Sweep	\$0.50 each
Telephone Transfers	
Accessed from 24 hour automated customer service	no charge
Handled by Banker.....	\$5.00 each
Verification of Deposit or Balance	\$10.00
Wire Transfers	
Incoming.....	\$15.00
Outgoing Domestic	\$30.00
Outgoing International	\$35.00
Email notice of wire transfer	no charge